

Madison Custom Woodcrafts

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Custom Woodcrafts Inspired by You

Thank you for your purchase of a wood countertop from Madison Custom Woodcrafts. We hope that your countertop adds warmth and a focal point to your home.

Our Promise

We stand behind our products, if there are any manufacturing defects while you own this product we will repair or replace it.

Wood Countertops

Although we have applied several coats of sealer and finish to your countertop it is made of large volume planks of wood that can expand and contract up to a ¼" throughout the year. This is due to changes in humidity and temperature. As a result of this change in the wood, glue joints may start to have a texture to them. This does not mean they are coming apart. These are all natural movements and are by no means defects in the top.

Cleaning

For cleaning your countertop, we recommend using a damp rag on the surface as needed. When a heavier cleaning is required we suggest any of the following methods:

- A solution with a maximum mixture of 1 - 2 oz. of white vinegar to 2 gallons of warm water;
or
- Non-abrasive diluted household cleaner (stay away from ammonia and/or bleach products);
or
- Murphy's Oil Soap® can be used, but will tend to reduce the gloss by leaving a film on the surface.
Simple Green all purpose cleaner.

Avoid ammonia-based and bleach-based cleaning products like Lysol®, Fantastik®, 409®, Windex® (ammonia and bleach-based products will soften the oil finish if used), and products containing wax or acrylics, and try to prevent water from pooling or standing on the surface for long periods of time.

- Do not scrub with harsh abrasives like Scotch Bright cleaning pads or Comet.
- Do not use steel wool on the surface. Small pieces can get into the pores and rust.
- Do not chop directly on the surface as it will leave marks.