Madison Custom Woodcrafts

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Thank you for your purchase of a handcrafted piece of furniture from Madison Custom Woodcrafts. We hope that your piece adds warmth and a focal point to your home.

Our Promise

We stand behind our products, if there are any manufacturing defects while you own this product we will repair or replace it.

Solid Wood Furniture

Since no two trees are exactly alike, and no two pieces of wood are the same, natural color and grain variations in wood products are normal. Wood texture and grain do affect the finish. Even though identical finishing processes are applied there may be variations between two pieces. These natural characteristics give our handcrafted, solid wood furniture its own unique quality.

Since most solid woods are open grained and highly textured, the solid wood furniture will breath-expand and contract-with normal temperature and humidity changes. This movement will not affect the structural strength or beauty of the furniture.

Care and Maintenance

Your furniture has been finished to protect and add to the beauty of the wood. No finish is totally indestructible. But with regular care, the finish will last much longer, providing years of enjoyment.

- Always dust, wipe, and clean with the grain of the wood.
- Dust with a soft cloth. Dust will scratch the furniture surface if not removed properly.
- Change dusting cloths frequently as dirty cloths may scratch your furniture's surface.
- Use the same type of polish consistently as interchanging oil-based and wax-based polishes will cause build-up and result in a foggy or clouding appearance.
- If a polished surface becomes foggy, rub it with a cloth dipped in a solution of one tablespoon vinegar to one quart of water. Rub softly with the grain until the surface is completely dry.
- Soap and water are not advisable for wood surfaces. Water can penetrate the finish and raise the grain on wood, causing damage.

Enemies of Wood

- Moisture is wood's worst enemy. Liquid spills should be gently wiped up immediately.
- Avoid placing your furniture in direct sunlight, as sunlight can cause fading.
- Avoid placing hot cups or dishes directly on the furniture. Use pads, cloth or felt to protect the furniture surface.
- Always remember to lift items rather than slide them across the finish.
- Avoid extreme changes in temperature by arranging furniture away from radiators, heat and air vents and air conditioning units.
- Avoid placing rubber or vinyl materials on your furniture. Chemicals in the rubber may leave a stain. Put a strip of felt or leather under accessories that have rubber or vinyl.
- Use a protective pad when writing with a ball point pen on the furniture surface.